Andrea Campbell 881 Jones St Berkeley CA 94710

Jun 17th 2019

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

When we heard the news that Sonic would be investing in our neighborhood we were thrilled! To no longer be at the mercy of poor customer service, \$150 bills for basic service, and monthly 4+ hour unplanned outage windows. It all felt like a dream. It took longer than we had hoped from the initial announcement, but one year later the dream came true.

We finally have access to an internet only service, no longer being required to pay Comcast for TV that we don't watch and don't want to give our money to. We also appreciate the investment in our neighborhood by smaller companies, like Sonic, to build infrastructure where others like AT&T and Verizon did not want to invest to improve the aging systems or in a skilled customer service team.

Having access to reliable, high speed internet ensures i can work from home. Reducing the pollution of a daily commute and in the last year the fiber connection has provided access to a high quality video stream enabling me to reduce my air travel as well. Having access to these programs at an affordable rate enables me to pay for them myself instead of trying to get them paid for by my employer, which would not happen since i am not a VP or above.

The same as home phone service is seen as a basic right, we need to ensure there is room for healthy competition in the broadband space to ensure affordable services for all and the availability of new technology to those of us in the mid and lower income brackets.

Thank you!

Andrea Campbell